

# JADUAL KURSUS

## KURSUS *CHANGE MANAGEMENT*

	8.30 – 9.00 pagi	9.00 –10.30 pagi	10.30 – 10.45 pagi	10.45 pagi – 12.45 tengah hari	12.45 tengah hari – 2.30 petang	2.30 – 4.30 petang
<b>17/10/2023</b> <b>(Hari Pertama)</b>	Registration	Introduction to Change Management (Cik Lai Shevren)	Minum pagi	Obstacles to Change and Change Failures (Cik Lai Shevren)	Makan tengahari/ solat	Kubler-Ross’ Change Curve Model & Kurt Lewin’s 3-Stage Model (Pn. Nuraizah binti Mohd Zam)
<b>18/10/2023</b> <b>(Hari Kedua)</b>	Kotter’s 8-Steps Change Model (Pn. Nuraizah binti Mohd Zam)			Prosci’s ADKAR Model (Pn. Nuraizah binti Mohd Zam)		Managing the Emotions in Change (Pn. Nuraizah binti Mohd Zam)
<b>19/10/2023</b> <b>(Hari Ketiga)</b>	Panduan Pengurusan Perubahan Sektor Awam (CMSa) (MAMPU)			Role of Leaders in Change Management (Pn. Nuraizah binti Mohd Zam)		