## JADUAL KURSUS MANAGEMENT TOOLS SIRI 1/2024

Time/ Dates	8.30 – 9.00 am	9.00 – 10.30 am	10.30 – 10.45 am	10.45 am – 12.45 pm (2 hours)
Tuesday 9 Jan 2024	Registration	Introduction to Management Tools and Overview on Required Skills Towards Effective Organisational Management (Pn. Nuraizah binti Mohd Zam)		Practising the Appropriate Tools for Communication (Pn. Nuraizah binti Mohd Zam)
Wednesday 10 Jan 2024	Unleashing Your Creative Thinking in an Organisation (Pn. Nuraizah binti Mohd Zam)		Morning Break	Problem Solving in an Organisation – Learn and Do (Pn. Nuraizah binti Mohd Zam)
Thursday 11 Jan 2024	Strategic Tools for Managing an Organisation (Pn. Nuraizah binti Mohd Zam)		M	Benchmarking and Creating Desired Performance in an Organisation – Setting Your Priority
				Course Reflection and Evaluation (Pn. Nuraizah binti Mohd Zam)